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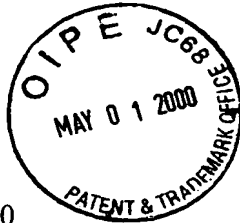
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

Boivie, et al.

Serial No.: 09/506,603

Filing Date: February 18, 2000



Group Art Unit: 2756

Examiner: Unknown

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Group 2756

For: SYSTEM AND METHOD FOR ENFORCING COMMUNICATIONS-BASED BROADBAND SERVICE LEVEL AGREEMENTS TO PLURALITY OF CUSTOMERS HOSTED ON A CLUSTERED WEB SERVER

Assistant Commissioner of Patents
Washington, D.C. 20231

SUBMISSION OF FORMAL DRAWINGS

Sir:

Submitted herewith are four (4) sheets of formal drawings comprising figures 1 - 4B for the above-identified patent application. Please substitute these formal drawings for the drawings which were filed with the application.

Respectfully submitted,

A handwritten signature of Sean M. McGinn.

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